TEMPLE UNIVERSITY ERA BROWSER SETUP RECOMMENDATIONS

REV: 8/31/2020

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The following browsers have been tested by InfoEd Global, Inc. <u>Recommended Browsers</u> are Mozilla Firefox and Google Chrome. Javascript is required. Note: User experience is greatly influenced by the browser in use.

Mozilla Firefox, Google Chrome, and Apple Safari browsers work on both Macs and PCs at this time. **Safari** is only supported on MAC Operating Systems. Microsoft EDGE is NOT supported.



HOW TO CLEAR BROWSER CACHE:

- 1. Open up the FireFox Browser.
- 2. Click on the 3 lines in the top far right hand corner of the browser.
- 3. Click on "Options".
- 4. Click on the "Privacy & Security" menu.
- 5. In the "History" section; Click on "Clear History..."
- 6. Then "Set the Time range to clear" to "Everything" and make sure that only Cache and Offline Website Data are checked (unless you want to remove everything, then check all boxes). Then click "OK" to clear the data selected.

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	Clear All History	×
Time range to clear: Every	thing	~
All selected item This action cann	Î	
History		
<u>B</u> rowsing & Download Hi	story <u>C</u> ookies	
Active <u>L</u> ogins	🗸 C <u>a</u> che 🚽	
<u>F</u> orm & Search History		
Data		
Site Preferences	✓ <u>O</u> ffline Website Da	ata
	(OK Cancel

7. Close entirely out of FireFox browser by clicking on the "x" of the browser window In the top right corner.

HOW TO ENABLE JAVASCRIPT, POPUPS, REDIRECTS AND IMAGES:

 In the Permissions menu, Check the box to "Block Pop-up Windows" and click the "Exceptions..." box to allow pop-ups for sites you trust. Required for ERA, that would be "temple.edu" (without quotes). Then click "Allow" and "Save Changes".

	Allowed We	bsites - Pop-ups	2
′ou can specify whic o allow and then cli	h websites are allowed to open :k Allow.	pop-up windows. Type the exact address of the site yo	ou want
Address of website			
temple.edu			
		All	ow
Website		Status	•
http://temple.edu		Allow	
https://temple.edu		Allow	
			١.
<u>R</u> emove Website	Remove All Websites	*	
		<u>C</u> ancel <u>S</u> ave Cl	hanges

- 2. **Note**: Mozilla Firefox globally allows all subdomains of the exception entered. If you enter temple.edu, this would allow pop-ups for www.temple.edu, era.temple.edu, and other sites that end with temple.edu.
- 3. In the top menu for "Browser Privacy" make sure that "Standard" is selected.
- 4. Close entirely out of FireFox browser by clicking on the "x" of the browser window In the top right corner.

Google Chrome



HOW TO CLEAR BROWSER CACHE:

1. Open up Chrome



- 2. Click on the three dots in the top far right hand corner.
- 3. Click on "Settings"
- 4. Click on "Privacy and Security". Then click on "Clear Browsing Data."
- 5. Select what you'd like to clear (Typically just Cached images and files) in the pop up window. Select "Time Range" dropdown to "All Time". Make sure to check "Cached images and files." The pop up window may also provide an option to select the time range, you want to clear "Cached Images and files" from "ALL Time". Then click on "Clear Browsing Data."



6. Close entirely out of Chrome browser by clicking on the "x" of the browser window In the top right corner.

HOW TO ENABLE JAVASCRIPT, POPUPS, REDIRECTS AND IMAGES:

1. Open the Chrome Browser.



- 2. Click on the three dots in the top far right hand corner.
- 3. Click on "Settings"
- 4. Click on "Privacy and Security". Click on " Site Settings."
- 5. Scroll down to the bottom section called "Content", select Javascript and push to **Allowed**, then click on the back arrow.
- 6. Click on Images and push to "Show All", then click on the back arrow.
- 7. Click on "Pop-ups and redirects" and click the "Add" button. Enter the website "[*.]temple.edu" without the quotes to the "Allow" list, then click on the back arrow.

8. Close the Browser Settings Tab of Chrome when finished, by clicking on the "x".





HOW TO CLEAR BROWSER CACHE:

- 1. Open up the Safari browser.
- 2. Click on the "Safari" drop-down menu and click on "Preferences".
- 3. Click the "Advanced" tab. Select the "Show Develop menu in menu bar" checkbox and close the Preferences window by clicking on the red circle/X.
- Select the "Develop" drop-down menu. Click "Empty Cache". Note: You may want to also clear your browser history.

	rks	Develop Window Help	
	or e	Open Page With User Agent	*
		Joe's iMac	•
		Service Workers	•
Advanced		Experimental Features	•
		Enter Responsive Design Mode	^жR
Conard Take AutoFill Pasewards Sarch Sarchity Drivany Wahsites Extansions Advanced	Ŷ	Show Snippet Editor	
Smart Search Field: Show full website address	sswo Smar	Show Web Inspector Show JavaScript Console Show Page Source Show Page Resources	1%ア つ第ア へ第U スポブ Aポブ
Accessibility: Never use font sizes smaller than 9 v Press Tab to highlight each item on a webpage Option-Tab highlights each item.		Start Timeline Recording Start Element Selection	e T米心ブ 公米心
		Empty Caches 🥌	\C #E
Reading List: Save articles for offline reading automatically	Int	Enable Intelligent Tracking Prevention	Debug Mode
Internet plug-ins: 🗹 Stop plug-ins to save power	•	Disable Images Disable Styles Disable JavaScript Disable Extensions	
Style sheet: None Selected	Der	Disable Site-specific Hacks Disable Local File Restrictions Disable Cross-Origin Restrictions	
Default encoding: Western (ISO Latin 1)		WebRTC	•
Proxies: Change Settings		Allow JavaScript from Smart Search Fi Allow JavaScript from Apple Events Allow Remote Automation Allow Unsigned Extensions	eld
Show Develop menu in menu bar	()		

HOW TO ENABLE JAVASCRIPT, COOKIES AND POPUPS:

- 1. Open up the Safari browser.
- 2. Click on the "Safari" drop-down menu and click on "Preferences".
 - a. Click on "Security".
 - i. Make sure that "Web Content: Enable Javascript" is checked.
 - b. Then click on "Privacy"
 - i. Make Sure "Cookies and website data: Block all cookies" is NOT checked.

Internet (Options					7	×	
General	Security	Privacy	Content	Connections	Programs	Advar	nced	
Setting Locatio	s n er allow we sical locatio	ebsites to	request yo	Sites	Adv. Clea	anced r Sites		IServ (
Pop-up	Blocker -						_	
✓ Turi	n on Pop-u	p Blocker			Set	ttings		
InPriva	te Ad	lvanced P	rivacy Set	ttings				×
		Cookies -	You can d	hoose how coo	kies are han	dled.		
		First-p	arty Cookie	es T	Third-party Co	ookies		
		Ac Blo Provide	cept ock ompt		 Accept Block Prompt 			
		M AV	vays allow	session cookie	s			
					OK		C	ancel

- c. Click on "Websites" and then click on "Pop-up Windows"
 - i. Select "Allow" for currently open website = era.temple.edu

	Websites	
General labs Auto-III Passwords Search	Security Privacy websites Extensions Advanced	
General	Allow pop, up windows on the websites below:	
Reader	Allow pop-up windows on the websites below:	
	Currently Open Websites	
Content Blockers	era.temple.edu	Allow
Auto-Play		
Page Zoom		
Camera		
Microphone		
Screen Sharing		
Location		
Downloads		
Notifications		
Pop-up Windows	Remove When visiting other webs	sites: Block and Notify ᅌ

Internet Explorer HOW TO CLEAR BROWSER CACHE:

1. Open the Internet Explorer 11 browser.



2. Click the "Settings" icon

(top right corner) and click "Safety".

- 3. Click "Delete Browsing History".
- 4. Check the "Temporary Internet files and website files" option and **uncheck** the remaining boxes.
- 5. Click Delete.
- 6. A confirmation message may or may not appear.

7. Restart Internet Explorer 11.

X
Search 🔎 份 ☆ 戀 🥲
Delete Browsing History
Preserve Favorites website data
Keep cookies and temporary Internet files that enable your fave ite websites to retain preferences and display faster.
☐ Temporary Internet files and website files
Copies of webpages, images, and media that are saved for f ster viewing.
Cookies and webs. e data
Files or databases stored to your computer by websites to lave preferences or improve webs performance.
History
List of websites you have visited.
Download History
List of files you have downloaded.
🗌 Form data
Saved information that you have typed into forms.
Passwords
Saved passwords that are automatically filled in when you sign in to a website you've previously visited.
Tracking Protection, ActiveX Filtering and Do Not Track
A list of websites excluded from filtering, data used by Tracking
about your visit, and exceptions to Do Not Track requests.
About deleting browsing history Delete Cancel

HOW TO ENABLE JAVASCRIPT, POPUPS, REDIRECTS AND IMAGES:

1. Open the Internet Explorer 11 browser.



- 3. Click on "General" tab. Click on "Settings" button in the "Browsing History" section.
- 4. Click the radio button to "Check For Newer Version of stored Pages:" = "Every time I visit the webpage".

General	Security	Privacy	Content	Connections	Programs	Advanced	
Home pa	ge					2	
	To crea	ate home	page tabs,	type each add	dress on its	own line.	Website Data Settings ?
	http:/	//www.te	mple.edu	/		~	
							Temporary Internet Files History Caches and databases
		Use cu	rrent	Use default	Use r	new tab	Internet Explorer stores copies of webpages, images, and media for faster viewing later.
Startup							Check for newer versions of stored pages:
⊖ st	art with ta	be from t	he lact cer	sion			Every time I visit the webpage
0.55	art with be		ne last ses	51011			Every time I start Internet Explorer
- 30 T-b-		ine page					 Automatically
Tabs -					т	abo	○ Never
Browsin	je now we	opages a	re displaye	ed in tabs.		aus	Disk space to use (8-1024MB) 330 🖨
Delete	e tempora	rv files, hi	istory, coo	kies, saved na	ss ords, an	nd web	Current location:
form i	nformation	٦.					C:\Users\joberger\AppData\Local\Microsoft\Windows\INetCache\
De	lete brow	sing histor	ry on exit				
				Delete	Set	ttings	Move folder View objects View files
Annear	ance —					-	
hpcare						4.44	ОК
-	blors	Lang	guages	Fonts	Acce	essibility	
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- 5. Click on the **Security** tab and then click on Trusted Sites.
- 6. Then "Add this website to the Zone:" = <u>https://www.temple.edu</u> and click the Add button.
- 7. Check the box for "Require server verification (https:) for all sites in this zone and click the "Close" button.

Internet Options		? ×		÷ ≙ 1
General Security Privacy Content Connect	ctions Programs	Advanced	Con B consists	Tanada Univ.
Internet Local intranet Trusted sites	Restricted			Temple Univ 4
Trusted sites This zone contains websites hat you trust not to damage your co puter o your files. You have websites in this zo e.	r Trusted sites	25		×
Security level for this zone Allowed levels for this zone: All Prompts before downloading 	You can this zon Add this website	add and remo e will use the z to the zone:	ve websites from this zor one's security settings	e. All websites in Add
Enable Protected Mode (requires rest	Websites: https://tuprd-fi https://tuprd-n https://www.te	iles.sharepoint nyfiles.share emple.edu	Jm int.com	Remove
OK	Require serve	er verification (https:) for all sites in this	Zone

- 8. On the **Security** tab section, also click on "**Custom Level**..." button.
- 9. In the window "Security Settings Trusted Sites Zone" make sure the following radio buttons are selected:
 - a. "Active Scripting" = Enabled.
 - b. "Allow Status bar updates via Script" = Enabled.
 - c. "Allow websites to prompt for information using scripted windows" = Enabled
- 10. Then click "**OK**".

eneral Security Privacy Content Connections Programs Advance	d
Select a zone o view or change security settings.	Security Settings - Trusted Sites Zone
Internet Local intranet Trusted sites Restricted sites	Settings
Trusted sites Sites This zone contains websites that you trust not to damage your computer or your files. You have websites in this zone. Sites Security level for this zone Sites Sites	Enable Prompt Disable Disable Disable Disable Disable Disable Disable Disable Disable Prompt
Allowed levels for this zone: All	 Allow status bar updates via script Disable Enable Allow websites to prompt for information using scripted windc Disable Enable
Enable Protected Mode (requires restarting Internet Explorer) Custom level Default level	Enable XSS filter Oneshie Table Tab
Reset all zones to default level	Reset custom settings Reset to: Medium (default) V Reset
OK Cancel Apply	OK Cancel

- 11. Click on the "**Privacy**" tab.
- 12. In the "Pop-up Blocker" section, check the box for "Turn on Pop-up Blocker".
- 13. Then click on the "Settings" button.
- 14. In the "**Pop-up Blocker Settings**" window, add the "Address of Website to Allow:" = *.temple.edu and click the "**Add**" Button.
- 15. Check the box for "Show Notification bar when a pop-up is blocked."
- 16. Set "Blocking Level:" = "Medium: Block most automatic pop-ups".

Internet Options					? ×			_
General Security	Privacy Co	ontent	Connections	Programs	Advanced			
Settings Location Never allow w physical locatio	ebsites to Leo	quest you	Sites	Adv	anced ar Sites		E CSProjects -	Te
Pop-up Blocker -	n Blocker							
ivate	pblocker			Se	tungs			
Disable toolba	rs and extens	sions whe	en InPrivate B	rowsing star	rts			
	Exception Address Address Allowed	ns Pop-ups websites s of websites l sites: le.edu	are currently by adding the te to allow:	blocked. Yo	u can allow p ist below.	op-ups fro	Add Remove Remove all	
100	Notificatio	ons and b	locking level:					
	Play a	a sound t Notifica	when a pop-u tion bar when	a non-un is	blocked			
	Blocking	level:	uon bar wrien	a populpis	biooneu.			
	Medium	: Block n	nost automatic	pop-ups			~	
	Leam mo	ore about	Pop-up Block	ker			Close	